

STORMSHIELD



PLAYBOOKS GUIDE Version 2

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Change log

Date	Description
July 4, 2024	New document





Getting started

Welcome to the SLS version 2 Playbooks Guide.

Playbooks let you automate and coordinate workflows based on the incidents generated in SLS. Using playbooks, you can automate incident investigation and response with flow diagrams comprising of multiple blocks, with each block performing a specific task.

You can trigger playbooks based on the **incidents** generated in SLS. You can then automate the process of adding **cases** for further investigation using the triggered playbooks.

Q	Playbooks							
습	Playbooks Triggers Mo	onitoring						
Ø	Directory C Reload		Tags	Category	↓ S	earch	Q	+ Create Playbook
Ø	All Playbooks							
ø	Alert Enrichment	Playbook Name		\$	Tags	Category	Run	Actions
Q	Alert Prioritization	AWS Disable User Account				Respond	∕⊅	
R,	, and the second s	AWS Find Inactive User				Investigate	Þ	
0	Automated Investigation	Access Investigation - Main				Investigate	Þ	
•	Automated Response	Account Enrichment - Generic				Custom	Þ	
٦	Command and Control M	Block Account- Generic				Respond	⊳	
¢	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	∕⊅	
0.	Phishing Mitigation	Block Email - Generic				Respond	Þ	
Ø	Ransomware Mitigation	Block Hash - Generic				Respond	∕₽	

You can run the pre-configured playbooks if they suit your use cases. Click a playbook to view its process, and edit, test and export it.

You can also generate SLA reports by enabling SLA support. For more details, see Enabling SLA Support.

In this document, Stormshield Log Supervisor is referred to in its short form SLS. Images used in this document are from the partner vendor's (Logpoint) software program. In your SLS, the graphics may vary but user experience is exactly the same.

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Action Types

Playbooks start with a **Trigger** action and end with an **End** action. In between, you can create any of the following actions:

Action Name	Description	When to Use/How to Use
Playbook	Triggers a different playbook from within the current or parent playbook.	For longer processes that playbooks automate, it can be helpful to break up the processes into parts. This will help you reuse different playbooks in different scenarios.
Annotation	Adds comments to a playbook action.	Let your colleagues know important information about the Action and Playbook.
API	Triggers an API call from within the playbook.	Connects the playbook to products and services from other vendors.
Script	Triggers a script from within the playbook. Currently, SLS only supports Python scripts.	Lets you write python scripts to customize playbook functionality.
Case Item	Adds an individual item or event to a case, the investigation's sequence of steps.	Let's you and your colleagues track and understand what happened through the course of an automated incident investigation.
Status	Sets the status of an incident.	Apply status to incidents based on severity.
Email	Sends an email from within the playbook.	Send incident based email to desired recipients from within the playbooks.
LDAP	Triggers an LDAP request.	Authenticates users/actions from within Playbooks by communicating with a central user database.

Configuring Playbook Action

Playbook Action Configuration

Action Name*:

Playbook

Description*:

This is a test

Playbook*:

Check IP Reputation

Ip*:

10.0.0

Q

Reset

To configure a playbook action:





- 1. Enter an Action Name and its Description.
- 2. Select a Playbook.
- 3. Enter the information for the playbook.
- 4. Click Save Data.

Configuring Annotation Action

Annotation Action Configuration	×
Action Name * :	
Annotation	
Description*:	
This is a test	
Annotation Text*:	
New annotation	
Reset	Save Data

To configure an annotation action:

- 1. Enter an Action Name and its Description.
- 2. Enter an Annotation Text.
- 3. Click Save Data.



Configuring API Action

API Action Configuration		×
Action Name*:		
API		
Description*:		
This is a test		
Product Type*:		
SIEM		
Vendor*:		
Amazon		
Product*:		
AWS CloudTrail		~
Product Instance*:		
AWS CloudTrail		
Action*:		
aws-cloudtrail-delete-trails		
Name*:		
test-aws-instance		Q
	Reset	Save Data

To configure an API action:

- 1. Enter an Action Name and its Description.
- 2. Select a Product Type, a Vendor, a Product, a Product Instance, and an Action.
- 3. Enter the information for the selected configuration.
- 4. Click Save Data.





Configuring Custom Script Action

	comge)
Action Name*:				
Script				
Description*:				
This is a test				
Script Language * :				
Python				
	Edit Py	rthon Code +		
nput Parameters:				
Parameter Name 1	C	hoose Paramet	er Value	Q
	Add Inp	ut Parameter +		
Output Parameters:				
•				
Α	Add Out	put Parameter	+	
			Reset	Save Data

To configure a script action:

- 1. Enter an Action Name and its Description.
- 2. Select the Script Language.
- 3. Click Edit Python Code +, enter the required code, and click Save.
- 4. Enter or select the Input Parameters and their values.
- 5. Enter the **Output Parameters** for the block.
- 6. Click Save Data.



Configuring Case Item Action

Case Item Action Configuration		Х
Action Name*:		
Case Item		
Description*:		
This is a test		
Case Id:		
Trigger.text		(j) Q
Туре*:		
Query Result		
Query Result*:		
Is there an account to enrich.leftOperand		Q
	Reset	Save Data

To configure a case item action:

- 1. Enter an Action Name and its Description.
- 2. Enter or select a **Case Id**.
- 3. Select a block Type.
 - If you choose Label, enter a Description and a Label.
 - If you choose File, enter a Description, a File Name, and a File Location.
 - If you choose Query Result, enter a Description, and a Query Result.
- 4. Click Save Data.



Configuring Status Action

	X
	i Q
	\sim
Reset	Save Data
	Reset

To configure a status action:

- 1. Enter an Action Name and its Description.
- 2. Enter or select an **Incident Id**. You can leave the field blank to use a dynamically generated ID.
- 3. Select an Action.
 - If you select Set Case Status, select the Status.
 - If you select Handling Status, select the Case Status.
 - If you select Manage Case Severity, select the Severity Action Type and enter the Decrement Severity By value.
- 4. Click Save Data.





Configuring Email Action

E-Mail Action Configuration				X
Action Name*:				
E-mail				
Description*:				
This is a test				
Recipients*:				
janedoe@logpoint.com				
CC:				
CC (comma delimited)				
BCC:				
Bcc (comma delimited)				
Subject*:				
Test email				
Body * :				
Normal 🛊 B I U 응 5		A 🙆 🗞		
This is a test				
Input Parameters:				
Field Key	Choose or type			Q
	Add Input Parameter +			
	· · · · · · · · · · · · · · · · · · ·			
			Reset	Save Data

To configure an e-mail action:

- 1. Enter an Action Name and its Description.
- 2. Enter a comma-separated list of Recipients, CC recipients, and BCC recipients.
- 3. Enter a Subject.
- 4. Enter the e-mail Body.
- 5. Enter a key-value separated list of Input Parameters.
- 6. Click Save Data.





Configuring LDAP Action

LDAP Action Configuration		×
Action Name*:		
LDAP		
Description*:		
This is a test		
Product Type*:		
LDAP		
Vendor*:		
Select		
Product*:		
Select		
Product Instance*:		
Select		
Action*:		
Select		
	Reset	Save Data

To configure an LDAP action:

- 1. Enter an Action Name and its Description.
- 2. Select a Vendor, a Product, a Product Instance, and an Action.
- 3. Click Save Data.





UML Types

UML Name	Description	When to Use/How to Use
For Each	Processes multiple queries from the same block.	When you need to loop queries through each item in an array or list.
lf-Then	Processes a conditional statement.	When you need to make a specific response for a predefined event.

Configuring For Each Action

For Each Action Configuration		×
Action Name*:		
For Each		
Description*:		
This is a test		
Parameter*:		
parameter1		Q
	Reset	Save Data

To configure a for-each action:

- 1. Enter an Action Name and its Description.
- 2. Enter or choose the **Parameter**.
- 3. Click Save Data.







Configuring If-Then Action

Condition Action Configuration		×
Action Name*:		
lfThen		
Description*:		
This is a test		
Left Operand*:		
parameter1		Q
Operator*:		
=		\sim
Right Operand*:		
parameter2		Q
	Reset	Save Data

To configure an if-Then action:

- 1. Enter an Action Name and its Description.
- 2. Enter or choose the Left Operand.
- 3. Select an **Operator**.
- 4. Enter or choose the Right Operand.
- 5. Click Save Data.

🚺 NOTE

Add another block to follow from the Else node when the provided condition is False.

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Interactive Type

Interactive Name	Description	When to Use/How to Use
Prompt	Displays a message for manual action on part of user before the playbook runs.	When you want to confirm whether or not the user needs to perform certain manual actions before the rest of the automated playbook continues running.

Configuring Prompt Action

Prompt Action Configurat	ion		×
Action Name*:			
Prompt			
Description*:			
This is a test			
Case Id:			
lfThen.operator			i Q
Prompt Message*:			
Do you want to proceed?			
Input Parameters:			
param1	lfThen.conditio	nResult	Q
Ado	d Input Parameter +		
·			2
		Decet	Cours Data
		Keset	Save Data

To configure a prompt action:

- 1. Enter an Action Name and its Description.
- 2. Enter or choose the Case Id.
- 3. Enter the **Prompt Message**.
- 4. Enter a list of key-value based Input Parameters.
- 5. Click Save Data.







Action Block Types

Action Block Name	Description	When to Use/How to Use
Format	Adds a block of parameters in the key- value format.	When you need to add multiple parameters and associate each with various actions.
Query	Adds a query to get specific fields.	When you need to input a query to generate output parameters based on input parameters.
Filter	Filters results using the input parameters.	When you need to filter out results based on input conditions.
Cases Query	Searches for existing cases using filters.	When you need to search and retrieve existing cases based on a specified filters.
String Utilities	Allows string manipulation on input text.	When you need to perform different string manipulations, including lowercase/uppercase conversion and encoding/decoding to different formats.

Configuring Format Action

Format Action Configurati	ion	×
Action Name*		
Format		
Description*:		
This is a test		
Text:		
Parameters:		
param1	IfThen.actionName	Q
Add	Input Parameter +	
κ		
	Reset	ve Data

To configure a format block:

- 1. Enter an Action Name and its Description.
- 2. Enter a Text.
- 3. Enter a list of key-value based **Parameters**.
- 4. Click Save Data.





Configuring Query Action

Query Action Conn	guration	
Query Name*:		
Query		
Description*:		
This is a test.		
Data Source * :		
LogPoint		\sim
Query Result Data For	mat*:	
Select		
)uerv*·		
Enter query here.		
	Edit LogPoint Query Parameters	
nout Parameters:		
Field Key	Choose or type	Q
	Add Input Parameter +	
Query Result Fields:		

Reset Save Data

To configure a query block:

- 1. Enter a Query Name and its Description.
- 2. Select a Data Source and a Query Result Data Format.
- 3. Enter a Query to retrieve the required logs.
- 4. Click Edit SLS Query Parameters to update the parameters.
- 5. Enter a SLS Id. The value entered here overrides the value retrieved from the SLS incident.
- 6. Select a Time Range and enter a Limit.
- 7. Select a **Time-Zone**. You can choose between a system set time zone and a custom time zone.
- 8. Enter a list of Repositories.
- 9. Enter a list of key-value based Input Parameters.
- 10. Enter a list of Query Result Fields.
- 11. Click Save Data.





Configuring Filter Action

Filter Action Configuration		Х
Action Name*:		
Filter		
Description*:		
This is a test		
Param*:		
IfThen.actionName		Q
JsonPath Filter Expression*:		
	Reset	Save Data

To configure a filter block:

- 1. Enter an Action Name and its Description.
- 2. Enter or choose a Param.
- 3. Enter a JSONPath Filter Expression.
- 4. Click Save Data.





Configuring Cases Query Action

Cases Query Action Config	guration		X	
Action Name*:				ł
Cases Query				
Description*:				
C	Case Filters:			
Owner:				
Select				
Status:				
Select				
Severity:				
Select				
Cases Created After:				
Select date			<u> </u>	
Cases Created Refore				
		Reset	Save Data	

To configure cases query:

- 1. Enter an Action Name and its Description.
- 2. Choose the Case Filters you want to apply to retrieve cases according to:
 - **Owner**: The user who owns them.
 - Status: Their current status.
 - Severity: Their level of severity.
 - Cases Created After: When they were created after a specific date.
 - Cases Created Before: When they were created before a specific date.
 - Artifacts: Specific artifacts or artifact types linked to the case. You can use more than one artifact as a filter.

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Case Filters	s:
Owner:	
admin	× ~
Status:	
Select	\sim
Severity:	
Select	
Cases Created After:	
Select date	<u></u>
Cases Created Before:	
Select date	<u></u>
Artifacts:	
Artifact Type V Choose A	rtifact Value Q
Add Artifact	:+
	Reset Save Data

3. Select how the filtered results are displayed.

- **Order**: Ascending or descending order.
- Sort By: Group results according to Case Creation Time, Severity, or Case Status.
- Limit: Total number of results. The maximum is 50.

Order:		
Ascending		× ~
Sort By:		
Case Creation Time		× ~
Limit:		
20		í
	Reset	Save Data

4. Click Save Data.







Configuring String Utilities Action

String Utilities Action Configuration		Х
Action Name*:		
String Utilities		
Description*:		
Input String*:		
Choose or type		Q
Utility Type*:		
Convert Input String to Lowercase		\sim
Trim The Input String Before Processing*:		
	Reset	Save Data

To configure string utilities:

- 1. Enter an Action Name and its Description.
- 2. Enter or select an **Input String**. When you start typing, you can choose one from the auto-fill parameters list.

Configure Parameters			Х			
Global Parameters Playbook Parameters	>					
		Please select related product from the left				
Show all parameters (even if they might not be applicable)						



- 3. Select the Utility Type from the drop-down. The utility types are:
 - **Convert Input String to Uppercase**: It converts all input strings into uppercase. Numbers and special characters are not affected.
 - **Convert Input String to Lowercase**: It converts all input strings into lowercase. Numbers and special characters are not affected.
 - **Remove Prefix / Suffix**: It removes a substring from the prefix or suffix of the input string. You can select to remove the substring from the suffix, prefix, or both.
 - Calculate MD5: It calculates the MD5 sum of the input string.
 - Encode text as Base64: It encodes the input string into Base64 encoding.
 - **Decode text as Base64**: It decodes the input string using Base64 decoding. If the input is not Base64 encoded, the action won't work.
 - Encode text as URL: It encodes the input string to be used safely in a URL.
 - **Decode text as URL**: It decodes the previously URL-encoded string. If the input is not URL-encoded, it returns the input text as output.
 - Escape text as JSON: It escapes the input string such so it can be used inside a JSON document.
 - **Unescape text as JSON**: It removes the applied JSON escape characters from the input string.
 - **Regular Expression**: It uses the regex string to search and returns results from the input. Selecting the **Get Only First Match** returns the first string. When it's deselected it returns all matches in JSON format.
 - **Replace a Substring of the Input String**: It replaces a part of the input string with a different string.
 - **Remove Whitespaces from Prefix and Suffix**: It removes whitespaces from the start and the end of the input string.
- 4. Enable **Input Trimming** to remove the whitespaces from the prefix and suffix of the input string.
- 5. Click Save Data.

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Adding a Playbook

- 1. Click Playbooks in the navigation bar.
- 2. Click +Create Playbook.

<u> </u>	Playbooks							
	Playbooks Triggers Mo	onitoring						
0	Directory C Reload		Tags	Category	v S	earch	٩	+ Create Playbook
Ø	All Playbooks							
ø	Alert Enrichment	Playbook Name		*	Tags	Category	Run	Actions
Q	AWS Disable User Account					Respond	۲	
0	Alert Prioritization	AWS Find Inactive User				Investigate	۲	
~	Automated Investigation	Access Investigation - Main				Investigate	۲	
D	Automated Response	Account Enrichment - Generic				Custom	⊚	
٦	Command and Control M	Block Account- Generic				Respond	⊚	
¢	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	۲	
0	Phishing Mitigation	Block Email - Generic				Respond	⊚	
0	Ransomware Mitigation	Block Hash - Generic				Respond	۲	

3. Click the **Configure** icon of the trigger block.

Trigger		
		¢

- 4. Enter an Action Name and a Description.
- 5. Select a Trigger Type.

If you select **Playbook** or **SLS SIEM Incident**, enter a list of **Input Parameters**. If you select **Schedule**, select a **Run Playbook** time.

- For **At a Specific Time**, select a **Time** and whether you want the playbook to repeat every **Day** or **Week**.
- For Every X Hours, enter the Hours.
- For Every X Minutes, enter the Minutes.





Action Configuration			×
Action Name*:			
Start			
Description*:			
This is the starting point.			
Trigger Type * :			
Schedule			\sim
Run Playbook*:			
At a Specific Time			\sim
Time*:			
06:00			0
Repeat Every*:			
Week			\sim
Days:			
Sunday M	onday	🗸 Tuesday	
Wednesday Th	nursday	Friday	
Saturday			
		Reset	ve Data

- 6. Click Save Data.
- 7. In Save Playbook, enter the Playbook Name, select the Category and the Path, and click Save.

You can choose to save the playbook after you have finalized the playbook by clicking **Save** on the **Adding a Playbook** page.





8. Click Add Action +.



Х

9. Drag and drop a playbook action type.

Add Playbook Actions (Drag & Drop)

 Actions
 UML
 Interactive
 Action Blocks

 Image: Complex structure
 Image: Complex structure
 Image: Complex structure
 Image: Complex structure

 Image: Complex structure
 Image: Complex structure
 Image: Complex structure
 Image: Complex structure

 Image: Complex structure
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 Image: Complex structure



- 10. Click the **Configure** icon of the block and enter the details.
- 11. Click Save Data.

Follow steps 8, 9, 10, and 11 to add multiple number of blocks.

IMPORTANT

Make sure you click **Save Data** every time you update the configurations of a block. Otherwise, the updated data may be lost.

- 12. Connect a node from a block to a node of another block to connect two blocks.
- 13. Once you finalize the playbook, connect the final block with the **End** block.







14. Click Save.



🚺 NOTE

You can clone an action by clicking the (면) icon.

Enabling SLA Support

You can enable SLA support and generate SLA reports by editing playbook configurations. Enabling SLA support allows you to handle the cases created based on the playbook in a time period defined in the SLA configuration.

For example, if you add SLA Timer Value as 01:00:00, the case should be handled within one hour. If the first trigger % is 80%, then the selected playbook for the trigger % runs after 48 minutes. If the second trigger % is 100%, then the selected playbook for the second trigger runs after an hour.

To enable SLA support:

- 1. Click Playbooks in the navigation bar.
- Click Add New Playbook +, and add and save the configuration. Or, select a playbook from the list in the Playbooks page.

3. Click SLA.



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4. Enable Support SLA.

Flaybook	ybook SLA Configuration	
Support SL	A: 🗸 🔿	
SLA Timer	/alue:*:	
01:00:00		()
Trigger1 %:	Playbook:	
Trigger1 %: 80	Playbook: case_item_action_type_queryresult_hardcoded ~	?
Trigger1 %: 80 Trigger2 %:	Playbook: case_item_action_type_queryresult_hardcoded Playbook:	0

- 5. Select SLA Timer Value.
- Select a Playbook and enter its Trigger %. You can add another playbook and its trigger %. When the SLA time period defined in the SLA Timer Value reaches the trigger %, the selected playbook runs.

Close

7. Click Save.

Testing a Playbook

Once you create a playbook, you can test it by clicking Test Playbook.



Exporting a Playbook

You can also export the playbook by clicking Export Playbook.









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Running a Playbook

- 1. Click Playbooks in the navigation bar.
- 2. Search for the playbook by filtering the list using the **Category** or entering the **Playbook Name**.
- 3. Click the Run Playbook icon.

Playbooks				
Playbooks Triggers M	onitoring			
Directory C Reload	Tags	Category Sea	rch Q	+ Create Playbook
All Playbooks	Playbook Name	Tags	Category 🗧 Run	Actions
Alert Enrichment	AWS Disable User Account		Respond	
Alert Prioritization	AWS Find Inactive User		Investigate	
Automated Investigation	Access Investigation - Main		Investigate	
Automated Response	Account Enrichment - Generic		Custom	
Command and Control M	Block Account- Generic		Respond	
Endpoint Malware Mitigat	Block Domain or URL - Generic		Respond	
Phishing Mitigation	Block Email - Generic		Respond	
Ransomware Mitigation	Block Hash - Generic		Respond	

- 4. Enter the Playbook Parameters.
- 5. Click Run Playbook.





Cloning a Playbook

You can clone a playbook to modify it with minor changes and save configuration time.

- 1. Click Playbooks in the navigation bar.
- 2. Search the playbook by filtering the list using the Category or entering the Playbook Name.
- 3. Select Clone from the drop-down in the Actions column.

Q	Playbooks							
企	Playbooks Triggers Mo	onitoring						
Ø	Directory C Reload		Tags	Category	↓ Sear	ch	Q + C	reate Playbook
0	All Playbooks	Playhook Name		A	Tags	Category	Rup	Actions
0	Alert Enrichment	AWS Disable User Account		Ŧ	1490	Respond	D	
٦ و	Alert Prioritization	AWS Find Inactive User				Investigate	₪	Export
(= ()	Automated Investigation	Access Investigation - Main				Investigate	℗	Clone Triggers
R	Automated Response	Account Enrichment - Generic				Custom	•	Delete
\$ \$	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	©	
0	Phishing Mitigation	Block Email - Generic				Respond	Þ	
0	Ransomware Mitigation	Block Hash - Generic				Respond	Þ	
R	Utility	Block Host - Generic				Respond	Þ	

- 4. Enter a Cloned Playbook Name.
- 5. Click Save.

A copy of the playbook appears in the **Playbooks** page.

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Exporting a Playbook

You can export a playbook from one machine and import it in other machines to save configuration time.

- 1. Click Playbooks in the navigation bar.
- 2. Search the playbook by filtering the list using the Category or entering the Playbook Name.
- 3. Select Export from the drop-down in the Actions column.

<u> </u>	Playbooks							
습	Playbooks Triggers Mor	nitoring						
Ø	Directory C Reload		Tags	✓ Category	↓ Searc	h	Q + Cr	eate Playbook
Ø	All Playbooks	Playbook Name		¢	Tags	Category‡	Run	Actions
۹	Alert Enrichment	AWS Disable User Account				Respond	©	
Ą.	Automated Investigation	AWS Find Inactive User				Investigate	D	Export
Þ	Automated Investigation	Access Investigation - Main				Investigate	Þ	Triggers
	Automated Response	Account Enrichment - Generic				Custom	®	Delete
~	Command and Control M	Block Account- Generic				Respond	•	
. گ	Endpoint Malware Mitigat	Block Email - Generic				Respond	®	
Û,	Phishing Mitigation	Block Hash - Generic				Respond	D	
0	Ransomware Mitigation	Block Host - Generic				Respond	Þ	
R	Utility							

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Deleting a Playbook

- 1. Click Playbooks in the navigation bar.
- 2. Search the playbook by filtering the list using the Category or entering the Playbook Name.
- 3. Select Delete from the drop-down in the Actions column.

Q	Playbooks							
	Playbooks Triggers Mo	onitoring						
0	Directory C Reload		Tags	Category	~	Search	Q	+ Create Playbook
ø	All Playbooks	Playbook Name		÷	Tags	Category≑	Run	Actions
Q	Alert Prioritization	AWS Disable User Account				Respond	Þ	
Ą.	Automated Investigation	AWS Find Inactive User				Investigate	•	Export
D	Automated Response	Access Investigation - Main				Investigate	(b)	Triggers
B	Command and Control M	Block Account- Generic				Respond	D	
愈	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	Þ	
0.	Phishing Mitigation	Block Email - Generic				Respond	⊳	
0	Ransomware Mitigation	Block Hash - Generic				Respond	•	
۹	Utility	Block Host - Generic				Respond	Þ	

4. Click Delete.







Editing a Playbook

- 1. Click Playbooks in the navigation bar.
- 2. Search the playbook by filtering the list using the **Category** or entering the **Playbook Name**.
- 3. Click the playbook.
- 4. Make the changes.
- 5. Click Save.





Monitoring Playbooks

You can monitor the status of each playbook run and its actions from the **Playbooks Monitoring** page.

laybook Na	me:	Status:		From:		To:				_
Search		Status	~	Select date	from 📋	Select date to	Clear			
						« < 1 2 3 4 > Sh	owing 1-14			
Results		Playbook Nam	ne		Source	Last Run	User Name	Status	Runtime	Progress
	Check URL F	eputation		pl	laybookEvent	2 hours ago	Automation	Partially Succeeded	ē.	74%
	Test - SLA 50)		g	eneric	a day ago	Automation	Succeeded	1	100%
	playbook_tri	ggered_by_sla_2		g	eneric	a day ago	Automation	Succeeded	1	100%
1933	playbook_tri	ggered_by_sla_1		g	eneric	a day ago	Automation	Succeeded	2	100%
reak	Test - SLA 50)		g	eneric	a day ago	Timer Scheduled Auto.	. • Waiting for Input	1	33%
100	Test - SLA 90)		g	eneric	a day ago	Timer Scheduled Auto.	. • Succeeded	1	100%
1000	Test SLA Play	/book		g	eneric	a day ago	Automation	Waiting for Input	2	33%
	Test - SLA 50)		g	eneric	8 days ago	Timer Scheduled Auto.	. • Waiting for Input	1	33%
	Test - SLA 90)		g	eneric	8 days ago	Timer Scheduled Auto.	. • Waiting for Input	<u>P</u>	33%
	Test SLA Play	/book		g	eneric	8 days ago	Automation	Waiting for Input	ß	33%
	Test - SLA 50)		g	eneric	8 days ago	Timer Scheduled Auto.	. • Error	r\$1	100%

In the **Playbooks** page, click the **Monitoring** button to go to the **Playbooks Monitoring** page.

<u> </u>	Playbooks							
۵ ۵	Playbooks Triggers Mo	nitoring						
G	Directory C Reload		Tags	Category	Sea Sea	arch	Q	+ Create Playbook
٢	All Playbooks				-			
Q	Alert Enrichment	Playbook Name		Ŧ	lags	Category	Run	Actions
Q	Alert Prioritization	AWS Disable User Account				Respond	Þ	
Ŗ,		AWS Find Inactive User				Investigate	Þ	
0	Automated Investigation	Access Investigation - Main				Investigate	⊳	
•	Automated Response	Account Enrichment - Generic				Custom	Þ	
٦	Command and Control M	Block Account- Generic				Respond	⊳	
¢	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	⊳	
ů,	Phishing Mitigation	Block Email - Generic				Respond	Þ	
0	Ransomware Mitigation	Block Hash - Generic				Respond	⊘	

You can filter the results based on the **Playbook Name**, **Status** of the runs, and date-range. You can also refresh the list by clicking the **Refresh** icon.

The table in displays the following fields for each run of the playbooks:

- 1. Results of the run in the JSON format.
- 2. Playbook Name
- 3. Source
- 4. Last Run time.
- 5. User Name of the user who triggered the playbook.
- 6. **Status** of the run.

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- 7. **Runtime** takes you to the playbook's **Runtime Mode** where you can see the status of all the actions.
- 8. **Progress** of the run in percentage.
- 9. Number of **Total Actions** in the playbook.
- 10. Number of Completed actions.
- 11. Start time
- 12. End time
- 13. Duration of the run.





Playbook Triggers

Playbook triggers are the components that run playbooks based on the conditions defined in them. When a case is created from an incident, the system verifies a matching trigger condition. If a match is found, a trigger is started which automates the process of activating the playbook associated with it.

You can manage the triggers from the Triggers page.

Go to Navigation Bar and click Playbooks.

Click Triggers.

Q	Playbooks							
<u>ن</u>	Playbooks Triggers Mor	nitoring						
0	Directory C Reload		Tags	Category	Searc	h	Q	+ Create Playbook
0	All Playbooks							
ø	Alert Enrichment	Playbook Name		A V	Tags	Category‡	Run	Actions
Q	Alext Prioritization	AWS Disable User Account				Respond	Þ	
R	Alert Phontization	AWS Find Inactive User				Investigate	∕₽	
	Automated Investigation	Access Investigation - Main				Investigate	₪	
₪	Automated Response	Account Enrichment - Generic				Custom	Þ	
B	Command and Control M	Block Account- Generic				Respond	⊳	
¢	Endpoint Malware Mitigat	Block Domain or URL - Generic				Respond	⊳	
¢.	Phishing Mitigation	Block Email - Generic				Respond	℗	
0	Ransomware Mitigation	Block Hash - Generic				Respond	℗	

Adding a New Trigger

You can customize a playbook trigger to automate the process of activating the playbook associated with it when the trigger condition is met by adding a new automation.

- 1. Go to Playbooks >> Triggers.
- 2. Click +Create Trigger.

Playbooks							
Playbooks Triggers Monitorin	ng						
				Search		Q + Cr	eate Trigger
Automation Name	Source	¢	Description	÷	Severity 🗘	Status ≑	Actions
Suspicious Failed Login	BDC_QH		Suspicious Failed Login		2	Enabled	
O365 Failed Logins	O365		Detect failed logins to O365 cloud service		30	Enabled	
Failed Logins	ActiveDirectory		Check for multiple failed logins in a short time		50	Enabled	
Password Spray	ActiveDirectory		Check for password spray attach		50	Enabled	
Account Locked	ActiveDirectory		Account of High Profile User Locked After Failed Logins Attempts		70	Enabled	
Example Trigger	LogPoint		A simple trigger that invokes a playbook according to a LogPoint alert rule id		70	Enabled	
						<	1 >

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3. In the **General** section,

Edit Automation Fields			Х
✓ General			
Automation Name*:	Source*:	Case Name Template*:	
New Automation	LogPoint SIEM	${\rm Internal.automationName}_{{\rm Internal.epoch}}$	
Description:			
Severity:	Unique ID*: dc75d-7cbf-ab42-da57	Enabled:	2
> Trigger			
> Automation			

- 1. Enter an Automation Name, a Source, and a Case Name Template.
- 2. Enter a **Description**, a **Severity** level, and a **Unique ID** for the automation.
- 3. Click **Enabled** to enable the automation.

_ .. .

4. In the **Trigger** section, enter an SQL query in **Trigger**. Every incident that matches the query triggers the playbooks.

> General	
✓ Trigger	
Trigger:	
SELECT * FROM BDC_QH WHERE System_EventID_content='4625.0'	
> Automation	

Cancel Save

Cancel





5. In the **Automation** section, select the **Playbooks** that must be triggered based on the trigger. You can also configure a new playbook by clicking **Create New Playbook** +.

Edit Automation Fields				
> General				
> Trigger				
✓ Automation				
Selected Playbooks:				
Access Investigation - Main × Block Account- Generic × Account Enrichment - Generic × Clear All				
Category: Playbook Name: Category Search Playbook Clear Create New Playbook +				
Select Playbooks:	< 1 2 3 4 5 ••• > Showing 11-20			
Playbook Name	Category			
Check Email Address type(Internal-External)	Custom			
Check File Reputation				
Check IP Reputation				
Check Private IP Address	Investigate			
Check URL Reputation				

Cancel Save

6. Click Save.





Additional information and answers to questions you may have about SLS are available in the **Stormshield knowledge base** (authentication required).







documentation@stormshield.eu

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